

## WARRANTY GUIDELINES FOR FLOORS4EVER UK Ltd VSPC 5G

### Product Information - PLEASE READ BEFORE INSTALLATION!

**Note:** By installing Floors4Ever UK Ltd flooring, you acknowledge that you have read through and understand all of the topics covered in this document.

## WARRANTY

### 10 Year Limited Warranty:

- Our limited warranty for Floors4Ever UK Ltd VSPC means that for ten years from the date of purchase, your floor will be free from manufacturing defects and will not wear through when installed and maintained according to these instructions. This guarantee applies only to the original end user and proof of purchase is required for all claims. The guarantee is for replacement or refund of the material only, no labor. Claims for wear must show a minimum dime size area.
- High-heeled shoes, rolling carts, furniture and chairs without protective pads can damage the floor and are not covered by this warranty.
- Gloss reduction is not considered surface wear-through. Gloss changes are not considered surface wear. Excessive wear along the edges and bevels of individual boards (within 1/8" or 3mm of the edge of the panel) is not covered by this warranty. Scratches, indentations, marks, stains or other damage caused by negligent or accidental exposure to pebbles, grit, sand or other abrasives, pets, insects, high heeled or cleated shoes, fire, product spills, excessive moisture, heat or dryness are not considered normal wear and tear and are not covered by the warranty.
- The installation and warranty guide can be viewed and downloaded from our website.
- Floors4Ever UK Ltd VSPC is water resistant, not waterproof, for up to 12 hours. The warranty listed here covers minor water exposure such as spills for up to 12 hours. Exposure of Floors4Ever UK Ltd VSPC to standing water, flooding, and exterior conditions such as rain and snow that results in damage or changes to the product are not covered by the warranty.
- Use of steam cleaners, steam mops, floor scrubbers, or chemical cleaners that are not safe for hardwood floors is not recommended and will void the warranty of the Floors4Ever UK Ltd VSPC flooring.

*Disclaimer:*

*Information provided is for guidance only. Floors4Ever UK Ltd accepts no liability for errors or misuse. Installation and care must be carried out by qualified professionals and in line with industry standards.*