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## QUALITY GUARANTEE AND BACK TO BACK GUARANTEE 15 YEARS

ISSUED BY FLOORS4EVER UAB

### Product Purchased

OAK 3-PLY PARQUET FLOORING

### Maintenance and Care Instructions

- ◇ Keep walk-off mats at all inside and outside entrances;
- ◇ Remove sand and grit by frequently dust mopping and vacuuming your floors;
- ◇ Wipe up water and spills immediately with a damp cloth;
- ◇ Do not apply water directly to your floors;
- ◇ Do not use soap or detergent cleaners;
- ◇ Do not use ammonia based cleaners on your floors;
- ◇ Clean floor by lightly spraying a water based cleaner on a soft cloth to keep floors looking new;
- ◇ Do not apply wax to your floor. Your 3-ply Parquet Hardwood Flooring is no wax, surface coated urethane finish floor;
- ◇ Place rugs in front of kitchen sink and all kitchen work stations;
- ◇ Place rugs near dishwasher to protect your floor from water and detergent spills;
- ◇ Use soft felt floor protectors under furniture legs and cabinets. Avoid spike heel shoes. Spike heels are damaging to your hardwood flooring. Spike heels that are damaged or worn can cause the most damage. Check your shoes if spike heel shoes are used. Concerning All Coverage all installations of 3-ply Parquet Flooring must be done in compliance with the Floors4Ever UAB installation instructions. Failure to install in accordance with these instructions will void all warranties. The sole remedy provided herein is the repair, refinish or replacement of the defective products, or refund for the defective products at Floors4Ever UAB discretion. Only 3-ply Parquet Flooring that are professionally installed will be eligible for labor cost reimbursement. Do it yourself floors will only be eligible for replacement materials. No warranty coverage is provided for flooring that contains obvious defects that were installed nonetheless. Warranty Registration Floors4Ever UAB warrants, to the original purchaser, that the 3-ply Parquet Flooring is free from manufacturing defects for as long as the original purchaser owns the home, Manufacturing defects include defects in lamination, assembly, milling and grading.

### Structural Warranty

Floors4Ever UAB warrants to the original purchaser that if its 3-ply Parquet Flooring should ever delaminate due to internal glue bond failure, it will arrange for the repair or removal of the defective boards. Hardwood flooring being a natural product will expand and contract throughout the year. Proper installed floors will experience some separation between the boards. These minor some separation are not covered by this limited warranty.

SIX TIME KLUMPP MIRAPHEN UV Finish Floors4Ever UAB Warrants to the original purchaser under normal residential conditions and with proper maintenance that its SIX TIME KLUMPP MIRAPHEN UV Finish is for 10-year.

## Refinishing Warranty

Floors4Ever UAB warrants to the original purchaser that our 3-ply Parquet Flooring can be professionally sanded and refinished up to two times. This warranty is only valid if a hardwood flooring professional uses proper sanding and finishing procedures as defined by the National Oak Flooring Manufacturing refinishing guidelines.

## Radiant Heat Warranty

Floors4Ever UAB warrants to the original purchaser that 3-ply Parquet Flooring Oak species will not buckle or as long as the original purchaser owns the home when properly installed over radiant heat sub floors, with a surface temperature not exceeding 26 degrees C.

## Warranty Disclaimer or Exclusions

- ◇ Normal Variances. Wood is a natural product and variations in color, grain, mineral streak, small knots are normal characteristics of wood and are not considered defects.
- ◇ Normal exposure to sunlight will bring about changes in the shading of an hardwood floor. Area rugs should be moved occasionally to minimize the effects of the ultra violet light. These changes are not due to a precuts defect.
- ◇ Gloss reduction to the finish is not covered under the finish warranty. Excessive ground moisture caused by natural weather conditions including but not limited to hurricanes, tornadoes, flooding and other natural disaster are excluded from Floors4Ever UAB warranties.
- ◇ Damage due to water and moisture including but not limited to leaky faucets, broken pipes, toilet overflows, wet mopping, and natural weather conditions are exclude from Floors4Ever UAB warranties.
- ◇ This warranty does not cover damage to floors due to abnormal wear spike high heel marks, sand and other abrasives.
- ◇ This warranty excludes impact damage or wear due to heavy furniture, or equipment used without proper protection. The use of furniture protectors is recommended.
- ◇ Warranty excludes indentations, scratches or surface damage caused by improper maintenance, misuse and domestic animals.
- ◇ Color variations between the flooring samples and the finished products are not considered defects and are excluded from Floors4Ever UAB warranty.
- ◇ All installations must be preformed in accordance with the written installation instructions provided by Floors4Ever UAB.
- ◇ It is the responsibility of the installer and homeowner to inspect all boards prior to installation. Floors4Ever UAB is not responsible for costs of product or labor when boards with visible defects have been installed.
- ◇ Floors4Ever UAB warranties do not cover natural expansion and contraction resulting in separation between boards, or damage caused by low or excessive humidity. In order to achieve the recommended relative humidity inside the home, installation of a humidifier or dehumidifier may be necessary. This warranty is not transferable and is in lien of all other express, implied warranties by manufacturer, to the extent provided by the law. There are no warranties that extend beyond the description provided hereby, Floors4Ever UAB shall not be liable for any loss or damaged arising from the purchase, use or inability to use this product any special indirect, incidental or consequential damages. Some states do not allow for the exclusion or limitation of damages, so this exclusion may not apply to you. This warranty gives you specific legal rights and you may have other rights that vary from state to state.